



YOUTH
COURT
SOLUTIONS
northamptonshire - a problem solving service

Presented by:

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The Crysalys Foundation



-  National CLG and Registered Charity
-  Objectives: Relief of disadvantage and to promote the efficiency and effectiveness of charities
-  Current focus: Preventing, reducing, mitigating and treating childhood trauma and its impacts
-  Early 2020 NCYB invited the Foundation to lead on management of a new at court service (youth)

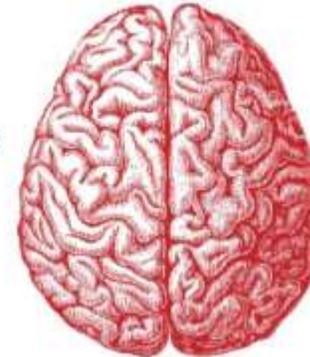


Childhood Trauma

Trauma response and the impact of ACEs on brain development



Chronic Stress from ACEs over-develop 'life-preserving' part of the brain.



2020 - 2021 Progress

Planning sub-committee initiated
Inputs from HMCTS and court visit
Inputs from Centre for Justice Innovation
and toolkit (adult)
Delivery partners confirmed as Service Six
and NYOS
Working group ratification.

Sub-committee
signed off plan

Youth Court
Solutions launch

2020

2021

JULY

SEPTEMBER

OCTOBER

NOVEMBER

FEBRUARY

?

Youth Court Solutions
co-produced 12 months pilot
plan completed

Plan presented to
working group

Project start



 **Highbury
Community
Advice**

 **Centre
for
Justice
Innovation**



Community Advice - service overview

- An advice and signposting service located within Highbury Corner Magistrates' Court
- Service aims - to address reoffending by connecting people to their local community and the support that they need.
- Eligibility criteria- this service is for people appearing at court (e.g. defendant, victim or witness), or for those supporting people at court (e.g. friends, families, carers). It is free to use and it is completely independent from the judicial process.
- Referrals can come from self referral, solicitors, witness service, custody staff, probation magistrates and court staff
- Support on offer – emotional support, on the day practical help, referrals and signposting
- Staffed by a mix of paid staff, volunteers, and students (including placements for newly qualified social workers). Funded by The Hadley Trust.

Client profile - 2019

- Caseload - 285 Clients – 147 defendants
- Most common offence groups
 - Violence against the person (23%)
 - Drug offences (15%)
 - Motoring offences (10%)
- Most common needs
 - Housing (35%)
 - Debt (28%)
 - Benefits (21%)
 - Employment, training education (12%)



Impact and outcomes - 2019

- Two months after their initial assessment
 - 98% of clients said they had found Community Advice's support helpful
 - 74% of clients had taken up referrals made for them by Community Advice
 - 100% of clients who had taken up referrals found them helpful
 - 43% of clients reported tangible improvements in the issues they had sought help for.



Client testimonials

“They are always welcoming and willing to help.”

“I feel more confident in facing my issues with the support of Community Advice.”

“I was not aware of the support available locally before attending Community Advice.”



Pilot Targets & Outcomes

Operations

Operating for one Tuesday per fortnight
10am to 4pm
At Wellingborough Magistrates' Court
Delivered by Service Six and NYOS
Using agile methodology
Continuous consultation and improvement

Projected Outcomes

Increasing access to at court services
Increased access to community based services
Improving data collection
Identifying gaps in community services

Targets

Engage at least 70 beneficiaries
Achieve 80% beneficiary satisfaction
20% referrals completed
Four quarterly reports and improvement plans



Service Six Inputs



Input

Initially 1 x experienced frontline staff (Youth Specialist) @ 8 hours per day, two days per month; with aim to recruit volunteers to support

Activities

Engage with beneficiaries at court, including defendants, victims, witnesses, family and friends

Inform about available support

Facilitate referrals for support to wide range of free cross sector local and county community services and positive activities, using initially existing networks

Provide short solution-focused support consultation sessions to assist with emergency and immediate wellbeing needs and urgent safeguarding information

Follow up check-ins at 2 and 4 weeks and 6 months

Projected Outcomes

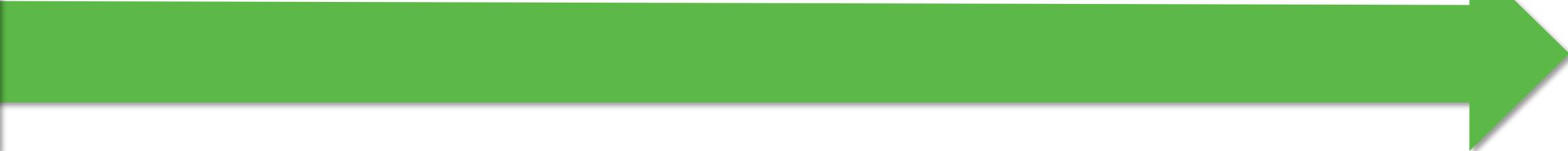
Increased access to at court service

Improving data collection

Identifying gaps in service provision

Insights and learning will inform the developing and shaping of the project and shared widely with diverse partners
Thresholds and Outcomes measured through national credible CGAS mental health scoring framework

(Children's Global Assessment Scale)



Service Six Inputs



Co-Production & Consultation

Informal service feedback at point of contact and during follow up

Formal service feedback

Suggestion box for anonymous feedback

Contact at 2 and 4 weeks and 6 months with beneficiaries' consent to ascertain outcome of their interventions

Stakeholder / partner feedback

Data Reporting

Collection of qualitative and quantitative data, using Service Six existing bespoke database

Recording of Baseline and Outcome scores

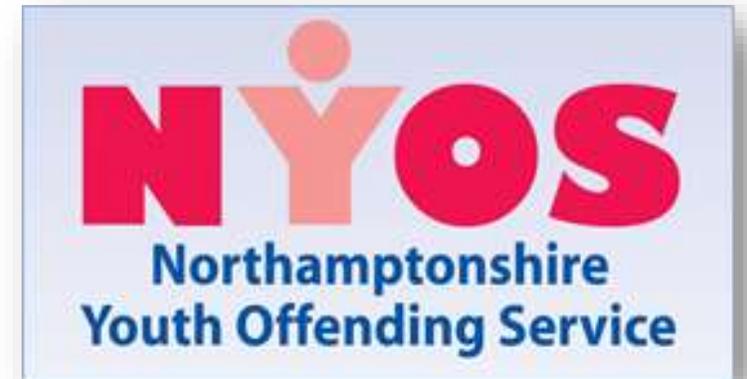
Working Notes, especially if flagged for safeguarding or risk concerns

Monthly data and monitoring reporting to The Crystalys Foundation



Youth Offending Service

-  Existing presence in the Court
-  In-kind contribution as a delivery partner
-  Potential for several areas of expertise
 -  Accommodation/finance/benefits
 -  Substance misuse
 -  Education, Training & Employment
 -  Emotional & Mental Health



Process Map



Added Value

- £ Sub-committee time and capacity (partially pro bono)
- £ The Crystals Foundation (pro bono)
- £ HMCTS partnership and site access
- £ Service Six delivery (pro bono)
- £ NYOS delivery (pro bono)
- £ CJI consultation and tool kit access (pro bono)
- £ Robinsons Associates Design Consultants Limited (pro bono)
- £ High Sherriff (grant for delivery t-shirts and banners)



Next Steps



Fundraising



Commence
delivery
(date TBC)



Visit to
Highbury
Corner
Magistrates'
Court
(adult at court service)



Started dialogue
with HMCTS on
standardised
signposting at
court



The Crisalys
Foundation to
develop a tool
kit and explore
partnership
with CJI

Thank you

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